



CALGARY FOOTHILLS SOCCER CLUB COVID FAQ

Without a full outdoor CMSA season, why did we pay the full registration fee?

Calgary Foothills Soccer Club is a non profit organization. Our club strives to deliver a quality soccer program based on a non profit model. The financial impact of COVID – 19 has been felt throughout our community and our soccer club is no different. A significant portion of our cost structure is fixed which remains unchanged throughout calendar 2020. We have experienced some reduction in variable costs such as CMSA fees, however, these cost savings have been offset by a reduction in the number of registrations in Outdoor 2020. Our volunteer board of directors are continually reviewing our cost model and striving to deliver the best possible program while maintaining the sustainability of all our programs during these difficult times.

Some of our costs that our registration fee's cover include the following:

- Uniforms
- Club Equipment
- Indoor Facilities
- Players Insurance
- Porta Potties
- Field Lining
- Cleaning and COVID-19 Supplies
- Disinfectant for Equipment
- Administrative costs
- Coaching Education
- Players Development Resources
- CMSA Summer Cup Fee's

Foothills intends to run a full indoor season, but what contingencies are in place if AHS shut soccer down again? What are the refund contingencies and training contingencies?

What we have learned from the first wave of COVID-19, is that providing a soccer service is important to the physical, social and mental well being of our players and parents. Foothills will continue to be unique and innovate in how we deliver our soccer programs. If there is a shutdown out of the control of Calgary Foothills Soccer, Foothills will ensure the full value or the soccer service is provided. Any canceled in person soccer activities will be rescheduled, delayed or restructured to ensure the service is provided.



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What do you plan to do with our registration fees if there is no indoor CMSA season?

CMSA has communicated its plans and intentions to commence the Indoor 2020-2021 Indoor Season. Foothills is currently working with all levels of our governing soccer bodies to ensure a CMSA season is provided. CMSA has communicated the indoor 2020-2021 league structure, as well as the season guidelines, and cohort guidelines that all CMSA teams will follow. All facilities that are used for CMSA games are open and operational. Foothills is currently planning and preparing to meet the CMSA deadlines for the Indoor 2020-2021 season

If there is any cancellation of CMSA games, Foothills will work directly with CMSA and ASA to ensure full value of the fee's is received.

What are the capacities at the Macron Performance Centre and Foothills Skills Centre for both players and spectators? How will this be monitored? What are the processes going to be for spectating (not just capacities)?

Foothills will communicate the facility guidelines to our membership prior to the start of the Indoor 2020-2021 season. Foothills Soccer Club, Foothills Fieldhouse (Macron Performance Center) and Foothills Skills Center will follow the guidelines and protocols put out by AHS to ensure a safe experience for everyone.

We follow the guidelines and protocols as recommended by the Alberta Health Services and Alberta Government. We will adjust this accordingly once the move to stage 3 is implemented. Currently, The Foothills Fieldhouse allows 100 spectators in the 2nd floor viewing area at 111 Exploration Avenue SE, as well as 100 spectators in phase 1 at the Foothills Skills Center and 100 spectators in phase 2 at the Foothills Skills Center. Visitors in the viewing area must wear a mask and maintain the recommended social distancing. There are volunteers who help us monitor the number of spectators at both facilities. Please be respectful of the roll these volunteers play in helping keep our children and our facilities safe.

It is important to note that the number of spectators could change based on the guidelines from City of Calgary and Alberta Health Services. We all know that things are constantly changing, and all guidance is subject to change as Covid-19 protocols are updated.



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Visitors in the viewing area at either Facility must wear a mask and maintain the recommended social distancing. There are volunteers who help us monitor the number of spectators and spectator behavior at both facilities. Please be respectful of the roll these volunteers play in helping keep our children and our facilities safe.

It is important to note that the number of spectators could change based on the guidelines from City of Calgary and Alberta Health Services. We all know that things are constantly changing, and all guidance is subject to change as Covid-19 protocols are updated.

Are there restrictions on parents/guardians as a spectator at the Fieldhouse or the Skills Centre? What if there are parents refusing to wear masks? How will you manage those conflicts?

All parents/guardians must wear a mask upon entering the training facilities. If you refuse to wear a mask you will be asked to leave the facility and wait outside, unless you meet the criteria the City of Calgary set out for mask exemptions. It is important to ensure everyone works together to prevent the spread of COVID-19 and keep ALL members of our Foothills Family safe.

When inside a Foothills training facility please adhere to the following guidelines.

- Maintain physical distancing and wear masks when possible.
- Wash your hands with soap and water before entering the Foothills Fieldhouse.
- Please use the appropriate hand sanitizer that is provided.
- Avoid touching your eyes, nose, mouth and face
- Cover coughs and sneezes in a tissue or your elbow
- Carry and use your own hand sanitizer
- Arrive no more than 5 minutes before the start of the event that you wish to watch.
- Don't gather or loiter in parking areas or public areas before, during or after your activity
- Practice physical distancing in spectator areas.
- Spectators should stay away from play surfaces unless required to support players; physical distancing guidelines should still be followed
- Leave the location as soon as your activities end to reduce overlap of bookings

What are the contact tracing guidelines around parent spectators? As a spectator do, I need to fill out a contact tracing form to be inside the training facility.

Foothills will continue to use our online form for players and coaches for contact tracing as one source of tracing, we highly encourage ALL our teams to use TeamSnap as a secondary form for contact tracing to ensure all safety measures are met.



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For contact tracing for spectators for Foothills events, we will ask that ALL teams use the contact tracing on TeamSnap to trace spectators to the certain soccer event they attended for their child. Parents that wish to attend and view any soccer events, must confirm their availability as a non player on their child's team snap event, so they can be contacted and traced in the need of a positive case.

My child is in Grassroots, as a parent am I able to be in the facility and take them to the bathroom or help them with whatever they need help with?

Yes, parents will be able to attend grassroots soccer events at the skills center. Foothills will follow all AHS guidelines. Parents will be permitted to take their child to the bathroom. It will be important that the parents and child practices good hygiene and washes and sanitizers their hands prior to returning to the field.

Are there viewing restrictions on games whether they are at the Soccer Centre or 7v7 at the Macron Performance Centre? How will these restrictions be enforced? How are they going to guarantee that one parent or guardian for each player has access to watch the game?

CMSA does not have all the answers to these questions yet. What they have said is that if there are restrictions on the number of viewers watching a game, they will guarantee that each team has an allowance of spectators that fits within those guidelines. CMSA will use online tracking capabilities for spectators if there is a limited restriction to spectators. CMSA will communicate additional protocols related to spectators prior to the start of the CMSA season on October 31st.

Spectators must always wear masks inside the soccer facilities:

- Except for those individuals exempt from wearing masks due to health or other reasons as outlined by the City of Calgary COVID-19 Face Covering Bylaw.
- Spectators (excluding parents and guardians where necessary for player support) are not permitted to enter participant spaces (i.e. fields).
- Physical distancing of 2 metres must always be maintained by spectators, unless from the same household or cohort.
- Information on spectator capacities for CMSA league games will be communicated following updates from facility partners.



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Will players be required to wear a mask at any time, and will masks be provided by the club?

- As per the City of Calgary COVID-19 Face Coverings Bylaw:
- The bylaw mandates that face coverings be worn in public indoor spaces and City of Calgary facilities.
- Exceptions to the bylaw can be found on calgary.ca.
- Players must not wear masks during soccer activities but may do so before or after play.
- All coaches and managers will be required to wear masks during CMSA league games; regardless of being a part of the cohort or not.
- Coaches and managers who are not a part of a cohort group of 50, but are on a roster, must always wear masks and maintain 2 metres of distance from the team/participants when possible.

All participants are required to supply their own mask. All spectators must always wear masks when inside the Foothills Fieldhouse. Foothills is looking at possible options for club mask for our coaches and managers, and more information on this will be provided at a later date.

What precautions is the club taking during indoor to prevent the spread of Covid-19?

The global COVID-19 pandemic is an emergency unlike any other. The risk of infection has increased stress and anxiety, while at the same time, necessary public health restrictions and physical distancing guidelines have limited access to supports people would otherwise turn to. In this context, recreation is an essential component of supporting individual and community wellbeing and quality of life.

As restrictions are lifted and people begin to return to sport, physical activity and recreation, recreation and facility operators are expected to make modifications to their operations and settings to reduce the risk of transmission of COVID-19. **The procedures in this document are aligned with City of Calgary and Alberta Health Services guidelines.**

Player arrival

Entrances and exits will be clearly defined for players to enter and exit the fields. Entrances and Exits will be separate to avoid overflow and congestion. Loitering before and after training or games is not permitted. Spectators and participants are expected to vacate the premises immediately following a game or training session. Players are asked to arrive 15 mins to their scheduled start time fully prepared to participate in their activity. Appropriate signage will be visible around the Fieldhouse and all patrons are expected to obey all signage to ensure we keep a safe environment.

Fieldhouse Cleaning

Foothills has implemented a contract to have the complete Foothills Fieldhouse cleaned and disinfected daily. In addition, the entire Fieldhouse will be disinfected on a bi-weekly basis using an electrostatic disinfection cleaning chemical. Electrostatic spray surface cleaning is the process of spraying an electrostatically charged mist onto surfaces and objects. ... After the spray is applied, the sanitizing agent works to disinfect the covered surfaces. For this reason, electrostatic spray is an excellent solution for germ and contaminant ridden areas. Foothills will also be purchasing a disinfecting machine for in house use for any additional or emergency cleaning that is necessary.

Signage

Appropriate signage will be displayed around the Foothills Fieldhouse to support awareness and help prevent the spread of COVID-19. We ask that all patrons follow the guidelines and signage to keep our environment safe.

Daily Screening and Monitoring:

Foothills will continue with the online screening process already in place, each player will need to complete the screening process questionnaire each day of training/games. Participants should regularly monitor themselves for symptoms. Symptomatic individuals are prohibited from participating in or spectating any soccer activities. If an individual is found to be displaying symptoms related to COVID-19 (fever, cough, shortness of breath, runny nose, sore throat), they will be sent home immediately. Outside user groups or sub-rental groups should have a process in place for contact tracing.

An individual displaying symptom is not permitted to return to soccer for 10 days from the last day they experienced symptoms or unless they receive a recent negative COVID-19 test result. Parents/guardians must designate an emergency contact for player pick-up in the case that their child is exhibiting symptoms and needs to be picked-up from soccer. Coaches and managers will have an emergency contact list for all players. As part of the screening process Foothills will have contact tracing available.



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Will enhanced cleaning take place at both the Macron Performance Centre and Foothills Skills Centre, and what does that cleaning look like? How often is cleaning/disinfecting happening in washrooms, viewing areas, and other high touch/high surface contact areas?

Foothills has implemented a contract to have the complete Foothills Fieldhouse cleaned and disinfected daily. In addition, the entire Fieldhouse will be disinfected on a bi-weekly basis using an electrostatic disinfection cleaning chemical. Electrostatic sprayer surface cleaning is the process of spraying an electrostatically charged mist onto surfaces and objects. After the sprayer is applied, the sanitizing agent works to disinfect the covered surfaces. For this reason, electrostatic sprayer is an excellent solution for germ and contaminant ridden areas. Foothills will also be purchasing a disinfecting machine for house use for an additional or emergency cleaning that is necessary.